

Unit Title: Group And Teamwork Communication Skills
Unit Level: Entry 3
Unit Credit Value: 3
GLH: 30
LASER Unit Code: WJC418
Ofqual Unit Code: H/506/0663

This unit has 7 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Understand the roles of different group members when working together.	1.1	State the roles of different group members when completing specific group activities.
2.	Be able to communicate verbally with group members.	2.1	Use verbal communication appropriately with others in a team situation.
3.	Understand the importance of listening to others within group situations.	3.1	List key facts from information being communicated by others.
		3.2	State how to respond appropriately after listening to another group member speak.
4.	Know others' rights to communicate within a group situation.	4.1	Give an example of listening to others in a group situation.
		4.2	State why it is important to listen without interrupting in a group situation.
5.	Understand co-operation when working in group situations.	5.1	Give an example of when co-operation is necessary to achieve a group task.
6.	Understand praise and constructive criticism.	6.1	State the appropriate response to praise and constructive criticism from others.
7.	Understand relationships within own team.	7.1	Name own team leader.
		7.2	State how to respond to own team leader in different structured contexts.

Assessment Guidance:

NA

Additional Information:

NA
