

Unit Title: Accessing Commercial Services
Unit Level: Entry 3
Unit Credit Value: 3
GLH: 30
LASER Unit Code: CAK961
Ofqual Unit Code: R/600/6513

This unit has 4 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Know what the service is for.	1.1	Give a simple outline of the function of the service.
2.	Know how to access the service.	2.1	Find information on the availability of the service.
3.	Be able to use the service.	3.1	Follow steps to access the service.
		3.2	List a requirement of accessing the service.
4.	Know when the service is needed.	4.1	List two circumstances when s/he may need the service.
		4.2	List an expected outcome of accessing the service.

Assessment Guidance:

As an E3 level unit it is expected that the learner for the majority of the assessment will be acting independently with any support being minimal. Practical tasks should normally be in a real environment.

Additional Information:

NA