Unit Title: **ICT System Operation**
Unit Level: **Level 1**
Unit Credit Value: **6**
GLH: **50**
LASER Unit Code: **WJC342**
Ofqual Unit Code: **D/506/1066**

This unit has 2 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		**The learner can:**	
1.	Know the functionality of specified parts of the system.	1.1	Outline the functionality of specified parts of the system, such as: • required service levels (e.g. availability, quality) • routine maintenance • monitoring • data integrity (e.g. backups, anti-virus) • consumables use, storage & disposal • Health & Safety • escalation • information recording and reporting • obtaining work permissions • security & confidentiality.
2.	Know how to operate specified parts of the system.	2.1	Outline how to operate specified parts of the system, such as: • operating parts of the system following specified procedures • identifying and reporting system faults • recording specified operational information • how to recognise system faults.
		2.2	Assess and minimise risks related to your own actions such as. • loss or corruption of data • loss of service • damage to equipment.

Assessment Guidance:
NA

Additional Information:
NA